



SRS EXPRESS

AIM FOR THE BEST WITH SRS

AUGUST 2026



SRS Express is back with another exciting edition, with our participants and staff enjoying plenty of highlights over the past few months. From entertaining aged care residents in Robinvale, to attending advocacy group meetings, expanding key services and preparing for an upcoming milestone to remember, there's been plenty happening! As always, if you know someone who would be interested in our services and programs, please share this newsletter and encourage them to subscribe!



We're celebrating 50 years of SRS!

Sunraysia Residential Services Inc. will celebrate 50 years empowering people with disability and our aged care community to live meaningful, connected and independent lives in 2026, with the broader community invited to help mark the milestone.

SRS will host its 50th Birthday celebration on Thursday 22 October 2026 from 1pm to 6pm at SRS Benetook Farm, with the event to bring together participants, their families, staff, volunteers, board members, community partners and supporters to celebrate the organisation's rich history and exciting future.

Guests will enjoy an afternoon of activities, entertainment and hospitality in the picturesque surroundings of Benetook Farm.

The 50th celebration will honour the past, celebrate the present and inspire the future of disability and aged care support in the region. We can't wait to see you there to help us celebrate! RSVP your attendance by visiting <https://tr.ee/SRS50th>

Support Coordination & Unlimited

Unlimited, our technology-based day program aimed at NDIS participants over 18, will soon undergo an exciting expansion, incorporating some exciting

new equipment into an enhanced upstairs space.

Over the coming weeks and months, we'll be introducing programs showcasing 3D printing projects, unveiling our new media centre with video and podcasting technology, rolling out our new range of Meta Quest VR programs, which will see participants take on hands-on life skill programs, while also introducing our new driving simulator.

Unlimited offers unique experiences using virtual reality and interactive projectors, while also featuring calming rooms with sensory mood lighting and sensory activities.

For more information contact 03 5022 1741 or email intake@srsinc.com.au





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Supported Accommodation

Progress at the DON Complex (898-900 Fifteenth Street) continues to progress, with this purpose-built space to offer a comfortable, supportive and engaging environment for short-term accommodation.

Once works are complete, SRS will be hosting an Open Day to give our community a chance to check out this great addition to our Supported Accommodation homes, which will also incorporate some of the very latest in smart-home features. Stay tuned for more details!

Meanwhile focus will soon shift to a new build at 396 Deakin Avenue, with construction of a new two-storey home to soon commence.

Being constructed in partnership with Garraway Developments, 396 Deakin is a Specialist Disability Accommodation built to the standard High Physical Support.

High Physical Support is the most advanced design category under the NDIS Specialist Disability Accommodation (SDA) framework. It provides high-level physical access and structural provisions for people with significant physical impairments who rely on power wheelchairs or ceiling hoists.

Rhythmic Squad in Robinvale

The SRS Rhythmic Squad enjoyed a day trip to Robinvale recently,



performing at Robinvale District Health Services' main campus and Riverside Hostel.

The trip provided a great opportunity to showcase their dance routines to aged care residents and build confidence. In addition to the performance, the group also got to enjoy a delicious lunch at the Euston Club Resort.

Well done everyone! What a great day out, and a great performance!

Respite, Programs and Specialist Supports

If you could be Mayor for the day, what's the one thing you would change about the community you live in?

This question was one of many posed to close to 30 NDIS participants at our most recent Disability Advocacy Meeting in July.

Participants spoke about using their

Mayoral powers to better educate the community about what it's like to live with a disability, while others expressed a desire to improve accessibility by building better footpaths in the region.

One of four Disability Advocacy Meetings held throughout the year, the event was a chance to bring NDIS participants together to provide feedback on SRS services, share ideas for new programs and events, and provide participants with a voice around potential advocacy opportunities.

We'll also be hosting a Bingo Night at Unlimited (392 Deakin Avenue) on Wednesday 9 September from 5.30pm to 7.30pm.

Cost is \$10 for NDIS participants, and will include entry, dinner and a chance to win prizes.

Those interested in attending can contact 03 5022 1741 or email intake@srsinc.com.au for more information and to register.



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Aged Care

SRS will celebrate our Seniors this October, offering numerous events and programs as part of Mildura Rural City Council's annual Mildura Seniors Festival.

Held throughout October as part of the statewide Victorian Seniors Festival, the annual celebration recognises and celebrates the valuable contributions people over the age of 55 make to our community while promoting positive ageing, social connection and lifelong learning.

We'll be hosting a Morning Tea at SRS Benetook Farm from 10am to midday on Wednesday 7 October 2026 as part of the event, with Seniors Festival goers to enjoy a \$10 coffee and cake deal at the SRS Benetook Farm Café upon arrival, visit the General Store and explore the range of hand-crafted items, and enjoy a special performance by the SRS Rhythmic Squad.

Visitors will also have the chance to explore the farm, visit the animals

and enjoy a peaceful and relaxing morning, while also getting the chance to meet members of SRS' Aged Care Coordination Unit. Registrations are essential for catering purposes, email intake@srsinc.com.au or contact 03 5022 1741.

We've also expanded our in-home support services, introducing specialised nursing care designed to help more people in the community access essential health support while remaining in the comfort and familiarity of their own homes.

The new nursing services will be delivered by our Nursing Team and include Wound Care, Medication Management and Subcutaneous Injections.

The expanded service will be available to NDIS participants, aged care participants, and members of the broader Sunraysia community seeking professional nursing support at home. Email intake@srsinc.com.au or contact 03 5022 1741 to find out more.

Bentook Farm

SRS has unveiled its new, unique farm-style escape right in the heart of Sunraysia, with the launch of Eli's Place at SRS Benetook Farm.

A welcoming, inclusive and beautifully designed accommodation, Eli's Place is more than just a place to stay, allowing guests to slow down, reconnect and enjoy the best of country living, just minutes from town.

Located at 1022 Benetook Avenue, guests will wake to the peaceful charm of vineyard views, with the opportunity to explore SRS Benetook Farm in the quiet of the morning and beyond.

Families can enjoy exclusive after-hours access to the farm's much-loved attractions, including the all-inclusive playground, jumping pillow and bikes – creating a truly private and memorable experience.

Eli's Place is a thoughtfully designed three-bedroom holiday home accommodating up to six guests, with flexible bedding configurations to suit families and groups. The property features:

- Two bathrooms, including an ensuite and a large all-abilities family bathroom
- Ducted heating and cooling for year-round comfort
- A full kitchen with modern appliances
- Free Wi-Fi and spacious indoor living areas
- A private yard with an undercover deck surrounded by lush vines

Book your escape today via email elisplace@srsinc.com.au or contact 03 4014 9505.



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Other news...

Council commits to investigating Fifteenth Street Pedestrian Crossing

SRS has welcomed a Mildura Rural City Council commitment to undertake an investigation into the requirements to potentially install a pedestrian crossing on Fifteenth Street between Deakin and Walnut avenues to address safety concerns.

The commitment comes following the submission of our petition, signed by more than 250 concerned residents, to Council in June 2026 calling for the crossing's installation.

At Council's July Ordinary Council Meeting, Council agreed to:

- Review previous traffic and pedestrian data in the area
- Investigate criteria to establish a pedestrian crossing in this area
- Consult with impacted residents regarding a potential location
- Prepare a costing and timing of works report for Councillors to consider

Council has indicated it will complete these investigations over the coming months, while also meeting with us in August 2026 to discuss initial ideas for a solution.

A final recommendation is expected to be presented to Councillors at the October Ordinary Council Meeting for a final decision. We'll share more updates as they become available.



SRS completes NDIS audit with glowing review

SRS has successfully completed its latest NDIS Practice Standards recertification assessment, with the organisation recommended for continued certification across all services.

The independent assessment, conducted in March 2026 by HDAA, Australia's leading human services auditing agency, reviewed operations across service delivery, governance, participant outcomes and compliance across a broad range of supports, including Specialist Disability Accommodation (SDA), Supported Independent Living and community-based services.

The assessments found that SRS continues to meet the quality and safeguarding requirements expected of registered NDIS providers, while

reinforcing its position as a trusted provider of disability support services across the region.

The assessment highlighted several organisational strengths, including a clear focus on participant choice, independence and quality of life. We also received positive feedback from our participants and staff, reflecting a supportive culture and strong reputation in the community.

Another positive highlighted by assessors was the high-quality nature of SRS' SDA homes, which were praised as "well-presented, personalised environments that reflect participants' preferences and promote independence, choice and quality of life."

As part of the NDIS quality and safeguarding framework, SRS will continue to participate in ongoing audits and monitoring activities, including a mid-term assessment before its next recertification audit.