



SRS EXPRESS

AIM FOR THE BEST WITH SRS

APRIL 2026



Welcome to our first SRS Express for 2026. We're back for another exciting year, with SRS Express here to keep you up-to-date and informed about what our participants and staff have been up to across our programs and services. Sit back, relax and enjoy this latest edition of SRS Express, and as always, if you know someone who would be interested in our services and programs, please share this newsletter and encourage them to subscribe at srsinc.com.au/srsexpress

Jesse's overseas adventure begins

One of our participants Jesse, RIGHT, is currently on an adventure of a life-time overseas in the United States – a trip he has been planning and saving toward for several months!

Highlights so far include visiting Times Square, taking part in Big Bus Tours, visiting M&M World, Hersheys World, Ellen's Stardust Diner (his new favourite place in the world), the 9/11 Memorial, Intrepid Museum and Space Shuttle Discovery, Night Tours Brooklyn tours, Lady Liberty – and the list goes on!

We'll be sharing more updates from Jesse's trip in the coming months!

Support Coordination & Unlimited

SRS Unlimited is a sensory/technology-based program for NDIS participants.

The program uses 3D virtual reality, interactive projectors, computer lessons, calming rooms featuring sensory mood lighting and activities specialising in sensory activity to provide a unique outcome.

Participants continue to work towards



their individual goals, while learning new skills as part of this unique program.

Get in contact with our Support Coordination team on 03 5022 1741 or email intake@srsinc.com.au to find out more about the program, and how to get involved.

Supported Accommodation

The team continues to grow and evolve to meet the diverse needs of the people we support, with Katie Gibson recently stepping into the role of Team Leader Supported Accommodation.

We also celebrated some amazing participant milestones, with Peter recently

transitioning from a shared living environment to an independent unit – a huge achievement reflecting Peter's growing confidence and independence.

Additionally, Robert has moved into Beauford, one of our Supported Independent Living Homes, after spending the last several months in hospital. This move represents a positive step in Robert's recovery, with our team committed to ensuring a smooth transition as Robert settles into the new home.

Meanwhile, works continue to deliver exciting new builds at 898-900 Fifteenth Street, Mildura. These new homes will deliver some of the very latest in Smart Home technology, while helping ensure our participants can continue to access housing that allows them to live the lives they choose. We'll be sharing more updates soon!



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Aged Care

Our Aged Care team continues to provide dedicated support to both existing and new participants as they navigate their Support at Home journey.

Whether it's arranging services, explaining options, or helping people make the most of their care plans, the team remains committed to ensuring everyone feels supported and informed every step of the way.

The teams has also been out and about as part of the Connect Program, which runs every Wednesday and Friday. This program is a wonderful way for older people in our community to stay connected, explore Mildura and the wider Sunraysia region and enjoy a relaxing lunch together along the way.

One of several market days held throughout the year, visitors had the chance to experience everything that makes the Farm special, while also enjoying extra Easter cheer.

Highlights included the chance to enter an Easter Egg Hunt and raffle, get a photo with the Easter Bunny, take part in a photo competition with 'Benedict the Egg', enjoy pony rides, face painting, while engaging with dozens of stallholders showcasing local products.

Several SRS participants took the opportunity to display their art and interests as part of the event, with everything from paintings, to puzzles and everything in between on display.

Meanwhile our wonderful Rhythmic Squad put on a show to remember for residents at Murray House Aged Care in Wentworth recently, putting weeks of hard work into practice.

Respite, Programs and Specialist Supports

It's been a busy start to the year, with several social programs returning for 2026.

This includes regular programs like Friday Night Footy, Social Club and the Social Cooking Club, while the recent Easter School Holiday program has seen participants enjoy adventures at Mildura Sporting Precinct, Apex Park, Mildura Eco Village, Sunraysia Tenpin and even visits to Ouyen Lake and the Mildura Fire Station.

Our recent Disability Advocacy and Bingo Night also proved a major success, with guest speaker, Mildura Rural City Council Mayor Ali Cupper, on hand to provide an update on Council services, while hearing concerns and ideas from participants. Stay tuned to SRS social media pages for updates on upcoming programs and how to get involved!

Benetook Farm

Sun, fun and good times were the order of the day recently, as hundreds of locals and visitors turned out for Benetook Farm's annual Easter Market Day.

Under the watchful eye of long-time instructor Mrs B, the Squad, who rehearse twice a week at Benetook Farm, performed four numbers for residents, before celebrating their success with lunch at the Merbein Club.





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Other news...

Specialist Supports & Training

A great example of how our Specialist Supports and Clinical Training team adds value to everyday care can be seen in the hands-on support provided to staff working with participants who have complex medical needs.

Recently, our staff received dedicated training in stoma and nasogastric care, with this targeted learning ensuring our teams have the confidence, knowledge and clinical backing to respond to each person's individual support requirements safely and effectively.

This collaboration between frontline staff and our clinical educators is a fantastic example of how quality training leads to quality outcomes.

Safeguarding & Compliance

Our periodic NDIS audit was held in March 2026 – an important time for us to showcase the quality and safety of the supports we provide. The audit process helps ensure we continue to meet the NDIS Practice Standards and deliver services that reflect our core values of respect, choice and accountability.

As part of the audit, participants and their families had the opportunity to share their experiences and feedback directly with auditors, with these insights playing a vital role in helping us continually improve and celebrate what we do well.

Stay tuned to our channels and website for a full rundown on the audit, including key recommendations that will ensure our services remain safe, responsive and people-centered.

