

SUPPORT AT HOME PRICING

At Sunraysia Residential Services (SRS), we are proud to be a local, not-for-profit organisation supporting people to live the lives they choose. Since 1976, we've been delivering person-centred and creative supports that empower individuals with disabilities and older community members to achieve their goals and maintain independence.

SRS is guided by a simple principle: people are at the heart of all we do. We design, deliver and review our services with a focus on consumer outcomes, choice, and control. Our experienced management team and volunteer board bring deep commitment, compassion and local understanding ensuring that every service we provide enhances wellbeing, dignity, and connection within our community.

Our service prices

Our service prices are current as at the date of publication, and effective from the commencement date of the program. These prices may be subject to change as further guidance and information is provided by the Government, and we will keep you informed.

Support at Home services will be grouped into three categories and charged according to that category.

The categories include Clinical Services, Independence, Everyday Living and Care Management.

Key changes have been made that relate to Care Management and Package Management Administration fees:

- You will continue to pay a Care Management fee; however, it is now capped at 10% of your Support at Home budget and is automatically applied by Services Australia.
- You will no longer be charged separately for package management. These costs are now incorporated into the cost of each service you use.

Clinical supports

Services	Service Time	Weekday daytime (6am-8pm)	Weekday evening (8pm-12am)	Weekday night (12am-6am)	Saturday	Sunday	Public Holiday
Nursing care							
Registered nurse	60 min	\$160.00	\$175.00	\$180.00	\$210.00	\$260.00	\$310.00
Enrolled nurse	60 min	\$130.00	\$140.00	\$145.00	\$170.00	\$205.00	\$245.00
Nursing assistant	60 min	\$110.00	\$120.00	\$125.00	\$140.00	\$170.00	\$195.00

Independence support

Services		Weekday daytime (6am-8pm)	Weekday evening (8pm-12am)	Weekday night (12am-6am)	Saturday	Sunday	Public Holiday
Personal care							
Assistance with self-care							
Assistance with medication	60 min	\$110.00	\$120.00	\$125.00	\$140.00	\$170.00	\$195.00
Continence management (non-clinical)							
Social support and community engagement							
Group social support							
Individual social support							
Accompanied activities							
Cultural support							
Digital education and support							
Assistance to maintain personal affairs	60 min	\$110.00	\$120.00	\$125.00	\$140.00	\$170.00	\$195.00
Community and centre based respite							
Flexible respite							

*The entirety of the support period will be charged at the evening rate in instances of continuous support that begin before and end after 8pm



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Everyday living

Services		Weekday daytime (6am-8pm)	Weekday evening (8pm-12am)	Weekday night (12am-6am)	Saturday	Sunday	Public Holiday
Domestic assistance							
General house cleaning							
Laundry services	60 min	\$120.00	\$130.00	NA	\$145.00	\$180.00	\$215.00
Shopping assistance							
Home maintenance and repairs							
Gardening	60 min	\$120.00					
Assistance with home maintenance and repairs							
Meals							
Meal preparation	60 min	\$110.00	\$120.00	NA	\$140.00	\$170.00	\$195.00
Transport							
Short (less 20km)	Per Trip	\$39.00	\$39.00	NA	\$50.00	\$50.00	\$68.00
Medium (20 -50km)	Per Trip	\$75.00	\$75.00	NA	\$95.00	\$95.00	\$130.00
Long (50-100km)	Per Trip	\$139.00	\$139.00	NA	\$175.00	\$175.00	\$243.00

Case management

Services		Weekday daytime (6am-8pm)	Weekday evening (8pm-12am)	Weekday night (12am-6am)	Saturday	Sunday	Public Holiday
Case management							
Support at Home Care management		\$130.00					
Restorative / Clinical care management	60 min	\$165.00					

*Care Management will be charged in 15 minute increments

* SRS standard service duration is a minimum of 2 hours. An additional charge may apply for services booked or delivered under this minimum duration.

* SRS maintains a list of preferred local providers for commonly used services. If you choose to engage a provider not included on this list, an additional administration fee of 10% of the service cost may apply.