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Welcome to the June edition of *SRS Express*

Update for NDIS Clients: What's Changing

The NDIA have implemented a new approach to managing your NDIS funding. For all new plans, instead of receiving the full amount of your plan funding all at once, your funds will now be distributed in set periods — these could be monthly, quarterly, biannually, or annually, depending on your specific plan.

We are here to help you adjust to this new system and answer any questions you may have about your funding. Please email ndis@srsinc.com.au or call (03) 5022 1741 if you require additional information.

Update for Aged Care - Home Care Clients: What's Changing

The Government has delayed the start date of the Support at Home program until 1st November 2025

The new Support at Home program **was** scheduled to replace the current Home Care Packages on 1st July 2025. This change is designed to give you more clarity and control over your care funding and services.

Key features of the new approach:

Quarterly Budgets: Your funding will now be allocated every three months, rather than as a single annual amount.

Carry-Over of Unspent Funds: If you don't use all your allocated funds within a quarter, you can carry over the unspent amount into the next quarter—up to a maximum of \$1,000 or 10% of your quarterly budget (whichever is greater).

Alignment with Current Packages: If you are already receiving a Home Care Package, your new quarterly budget will match your current package level, so there will be minimal disruption to your services.

We are committed to supporting you through this transition, ensuring you have the information and guidance you need to continue receiving the best possible care.

Please email agedcare@srsinc.com.au or call (03) 5022 1741 if you require additional information.

SRS ready to support affected Annecto participants & staff

Sunraysia Residential Services (SRS) is ready to support affected participants, families and staff during this time of uncertainty.

This news will understandably be distressing for many, particularly aged care participants who have already experienced previous disruptions. SRS understands the importance of continuity of care, especially for those who were transferred from MRCC services to Annecto.

SRS is here and ready to help. Our dedicated team is wanting to reduce any stress and offer a simple transition process for participants to continue receiving support they need.

You're welcome to call Peta Cornell and her team directly on **(03) 5021 0987**. Our staff are also happy to visit you in your home, just call us to arrange a time that works for you.

Community & Social Programs

We're excited to share some updates about our upcoming **SRS Community & Social Programs**.

SRS After School Club

The club continues to run **Monday to Friday after school**, offering a safe, supportive, and fun environment for children and young people to wind down, connect with peers, and build confidence through structured social activities.



We are now taking enrolments for Term 3, to register or find out more please email csp@srsinc.com.au

SRS School Holiday programs

With such great success last school holidays, SRS will continue to host two weeks of exciting and inclusive school holiday programs. These programs are created specifically for all primary and secondary aged children registered with the NDIS. For all the details and to register your spot, please phone Tahnee on (03) 5039 5688 or email csp@srsinc.com.au



SRS ALL STARS ADVENTURE SCHOOL HOLIDAY PROGRAM

7 - 11 JULY 2025

Designed to provide a dynamic & inclusive action-packed experience, this program encourages children to explore nature, make new mates while having fun. Activities include:

- | | |
|------------------------------------|---------------------------------------|
| • Fishing Adventure | • Science Experiments |
| • Golf Range | • Arnie's Laser Force |
| • Bush Walking | • Benetook Farm |
| • Wentworth Gaol | • Boxing & Fitness Session |
| • Wentworth Military Museum | • Wave Pool |



SRS SENSORY STARS SCHOOL HOLIDAY PROGRAM

14 - 18 JULY 2025

Designed to provide a calm and engaging environment, this program offers activities that stimulate the senses in a soothing and structured way. Activities include:

- | | |
|------------------------------|----------------------------|
| • Benetook Farm | • Science Fun |
| • Wave Pool | • Chef for the Day |
| • Treasure Hunt | • Creative Craft |
| • Sporting Activities | • Music & Dance |

Term 3 SRS Cooking Club - Enrolments Now Open!

Our popular **Saturday Cooking Club** will return for Term 3! This club helps participants build confidence, independence, and social skills through hands-on cooking experiences. Due to popular demand we are running two programs each Saturday

10am – 12pm

12pm – 2pm

To register or find out more please email csp@srsinc.com.au

Community

The SRS Community team continues to support participants who live independently in the community through our In-Home and Community Supports program. Our dedicated team works alongside participants to promote choice, independence, and meaningful engagement in everyday life.

We currently have capacity and are ready to assist. If you or someone you know requires support, please email csp@srsinc.com.au register or find out more.



An Exciting Few Months for Our Supported Accommodation Team

The past two months have been a whirlwind of positive change and new beginnings for our Supported Accommodation participants and team. We've had the pleasure of welcoming five new participants into their new homes, and it's been heart-warming to see everyone settling in, forming connections, and embracing their surroundings.

Click the links to meet our new participants.

[New Participants](#)

We have very limited vacancies within the Supported Accommodation division however we continue to look for new opportunities and growth to ensure we can offer available options for those expressing interest in accommodation and supports.

If you would like to explore what options we have available, please contact our Intake Team at intake@srsinc.com.au.

Respite & Specialist Services (RSS)

Continuing to Grow, Connect & Support

As we move through the year, our RSS services continue to offer more than just respite, we're creating spaces where participants thrive, friendships grow, and every experience is meaningful.

From community outings and skill-building at home, to laughter and connection. The past few months have been packed with unforgettable moments.



To read more about our Deakin Resort and Johns Street respite, click on the link below.

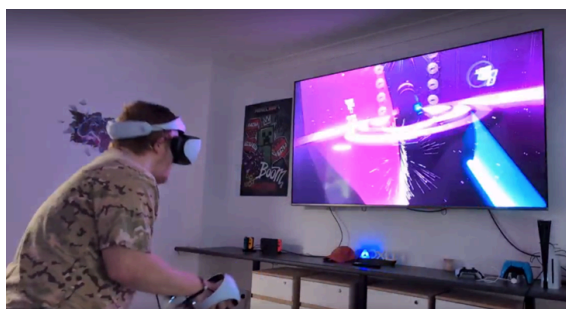
RSS Updates



SRS UNLIMITED

There's been a lot happening at UNLIMITED lately, and we're thrilled to share some of the highlights!!

We've recently welcomed a brand new VR headset into the space—opening up a whole world of virtual experiences for our participants! Whether it's exploring new places, playing interactive games, or engaging in calming mindfulness apps, the VR headset is already a hit and we're excited to see how it supports fun, learning, and connection.



To make our Thursday cooking adventures even better, we've also added a new accessible table to the kitchen area. This addition is helping to make mealtimes easier, safer, and more enjoyable for everyone involved. It's already proving to be a great tool for collaboration, independence, and delicious results!



We have also celebrated lots of birthdays with cakes and a special birthday to Luke!



And last but not least, we wrapped up Cinema Club with a special outing to the movies. It was a fantastic way to celebrate the end of the term and enjoy a day out together, complete with popcorn, laughs, and great company.

There's always something new happening at UNLIMITED—and we love sharing these moments with our community!



Our Support Coordination Team are aware of the changes happening within the NDIS. These include updates to planning processes, a stronger focus on participant safety and quality outcomes, and proposed reforms around access and funding flexibility. As always, our Support Coordination team is here to help you and your families understand how these changes might affect your plan and supports.



Discover Fun at SRS Benetook Farm This School Holiday

SRS Benetook Farm is the ultimate destination for the upcoming school holidays. Whether you're feeding the chooks, navigating the maze, or enjoying a round of mini golf, SRS Benetook Farm guarantees an unforgettable holiday adventure.



Check out some of the recent fun and achievements from our Farm Participants by clicking the link below.

[Benetook Farm Updates](#)

SAVE THE DATE



SATURDAY 12 JULY 2025



Benetook Farm
WINTER MARKET DAY

We are always in need of a few extra helping hands on our Market days. If you can help out in any way (set up, serving BBQ food etc.) Please contact our Market Coordinator, Tegan - tpyke@srsinc.com.au

As part of our commitment to growth and enhancing our services, we are pleased to introduce the newest members to our team at SRS.



Amy Harrison
Rostering Coordinator



Amy Kelly



Julie Gentle



Exciting Start to Our Aged Care Day Program – CF Connect

We are thrilled to announce the successful launch of our aged care day program, **CF Connect**. The response so far has been overwhelmingly positive, with participants thoroughly enjoying delicious meals, exploring a variety of local restaurants, and engaging in meaningful social interactions with their peers.



CF Connect is already creating lasting memories, and we're excited for the many more fun and enriching experiences to come. Thank you to everyone who has supported the program – we look forward to growing together as a community.

Consumer and Quality Care Meeting – SRS Aged Care

SRS Aged Care recently held its biannual Consumer and Quality Care meeting, bringing together residents, families, and staff for an engaging and informative afternoon. Attendees enjoyed a lovely afternoon tea while participating in valuable discussions about recent community changes and newly available services.

The meeting also served as an excellent platform for feedback, giving participants and their families the opportunity to voice their thoughts and suggestions in a supportive and inclusive environment. These insights are invaluable as we continue striving to enhance the quality of care and services provided.

Home Care Package

Corporate Tennis



During the autumn months, SRS proudly participated in the Mildura Lawn and Tennis Club's Corporate Tennis Competition. It was a fantastic opportunity for staff to come together outside of work, build team spirit, and enjoy some friendly competition. Despite being placed in the lowest grade, our team gave it their all each week, showing great determination, enthusiasm, and sportsmanship.

The hard work paid off, and we were thrilled to take out the win in our division. More importantly, the competition brought plenty of laughs, camaraderie, and healthy competition.

Supporting Local Positive Behaviour Support Education

SRS was pleased to assist Outcomes Connect, a new Behaviour Support provider in the region, in delivering an educational session for local service providers and support coordinators.

The session focused on building understanding of Positive Behaviour Support (PBS) and shared practical strategies for supporting individuals with complex needs.



Connections That Count Aged Care Expo Wentworth/Buronga



Peta and Nick recently attended *Connections That Count* events in Wentworth and Buronga, joining other local service providers to share information and build awareness about SRS services in NSW.

A key takeaway was the community's need for more information about the My Aged Care system. Peta and Nick were able to offer guidance and connect with attendees one-on-one.



Despite small numbers, the events were positive and well-received. Plans are underway for future gatherings, with expectations of greater turnout as community interest grows.



Customer **TESTIMONIALS**



From the very first contact, the process of engaging SRS services for my daughter Bella was incredibly easy.

SRS made me feel at ease right away. The process was smooth, easy and informative.

I was initially hesitant about using a support worker, but now that I've experienced it, I can confidently say it was the best decision for Bella and our family.

I would absolutely recommend SRS to other families.
— Amy

Google reviews help SRS continue providing quality, person centered support and share our services with more people.

Please share your experience by scanning the QR code or clicking on the button below.



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Thank You
WWW.SRSINC.COM.AU

There are so many ways to connect with the team and participants at SRS, below you will find all the important links to connect with us and remain up to date with all the latest at SRS. Just click on your favourite platform below.

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